

Somerset Bus Back Better: Stakeholder Feedback Form

Somerset County Council (SCC) are in the process of drafting a Bus Services Improvement Plan (BSIP), in collaboration with the County's bus and community transport operators, as part of SCC's response to Government's **Bus Back Better: A National Bus Strategy for England**.

WSP are supporting SCC through the process and together we have recently started a detailed stakeholder engagement process of which you are a key member. WSP will collate and analyse the responses to this feedback form. Please note that responses you provide will only be used for the purpose of shaping the BSIP in accordance with our data sharing statement (below).

The Department for Transport (DfT) is looking for us to present ambitious but deliverable BSIP. At this stage we would like to welcome any ideas and suggestions you have so that we can use these to generate priority areas to address through the BSIP. We are keen to understand the following:

- Areas requiring better transport provision – areas, times of day, locations to serve, profile of potential users;
- Areas/locations where bus priority measures are required e.g. bus lanes/traffic signal priority;
- Anything that stops people accessing and using the bus e.g. physical barriers, perception, knowledge or cost;
- People's perception of the bus network safety when waiting for and travelling on a bus;
- Ideas for accessing the network by other means and potential locations e.g. 'cycle & ride' options or 'mobility hubs'; and,
- Any other ideas, issues, or suggestions.

These represent just a few ideas and themes. Please use these as a guide and not as a limitation to the thoughts and ideas that you would like to express.

Please complete the required information on the following page and submit your feedback form by the 15th August 2021 to the following email address:

Transport@somerset.gov.uk

(or by post to: Somerset County Council, Silk Mills Park & Ride, Silk Mills Road, Taunton, TA1 5AA)

Data Sharing Statement

Data Controller – Somerset County Council

Data Protection Officer contact – informationgovernance@somerset.gov.uk

Purpose for processing – to facilitate thorough and effective Stakeholder Engagement to inform the Bus Service Improvement Plan and Enhanced Partnership Plan and Schemes. Analysis of feedback from engagement exercises.

Legal basis for processing – Consent and Explicit Consent.

Data Sharing – the personal data provided will be shared with WSP UK Ltd who are managing the Stakeholder Events for Somerset County Council.

Transfers abroad – this data will not be transferred abroad.

Data Retention – this data will be retained for a period of 6 years following completion of the stakeholder engagement review which is anticipated to be March 2022.

Right to withdraw consent – You can withdraw your consent at any time. Please respond to this email or write to WSP UK Transport Planning Team, Three White Rose Office Park, Millshaw Park Lane, Leeds, LS11 0DL (Quoting reference 70084715) and we will remove your personal identifiable data from the stakeholder engagement records. Please note we will keep a record of your consent withdrawal to ensure that you do not receive any further communications.

Your Rights – You have the right to ask Somerset County Council to a copy of your data, the right to rectify or erase your personal data, and the right to object to processing.

However, these rights are only applicable if the Council has no other legal obligation concerning that data. You also have the right to complain to the regulator, <https://ico.org.uk/>

Privacy notice: www.somerset.gov.uk/privacy

Please complete the required information in the boxes below and then add your detailed feedback using the space provided and additional pages where necessary – **thank you.**

Respondent Name (and Organisation where applicable) *(this will be kept confidential)*

Location / Area within Somerset County Council

Date of completion / submission

Are you a current bus user? (Yes/No)

Please provide your feedback below and continue to as many further pages as needed: