

Verbatim & end of survey 'Additional Comments'

****All comments relating to individuals have been removed****

Where respondents have commented on multiple issues, comments are generally sorted according to the first aspect commented on

Q6 – SOURCING INFORMATION ABOUT ACTIVITIES/EVENTS – 'OTHER' COMMENTS

Flyers/Posters/Road signs

I get a lot of printed notes delivered to my house about events going on which is how I know what is mostly going on. There is obviously a lot of effort made. I don't have any improvement suggestions as I find these the most useful.

Fliers.

Information slip through letterbox.

Leaflets via post box.

Letter drops.

Notices through door.

Notices through door / on road.

Telegraph poles, roadside signs.

Local Press

The leveller and Curry Rivel news.

Word of mouth

My cleaning lady.

Mobility restricted -currently - to a 'baby-walker range! Community bus gossip.

Q7 – SUGGESTED IMPROVEMENTS FOR COMMUNICATING ACTIVITIES/EVENTS

Happy with current provision

We are grateful for those volunteers who do notice drops. The parish newsletter is great.

Very happy.

Very happy with the information we receive already.

Quite happy with info provided.

Quite satisfied. Good website.

Seems very well covered.

Think it's pretty good at the moment.

Local information seems well advertised.

No improvements needed.

None. (3)

Group email/website/social media

On-line communication could be better developed. We rarely use the website; access and uses could be more widely publicised. What is Village Group Email?

Could a distribution email list be added to the village website? People who register their email address would be informed, via email, of any changes to the site, including events.

I am not on village group email. Maybe this should be looked at.

Is there a village group email?

Only been here 6/12 so still finding out what is available, by filling survey have learnt about the Village group email... so only improvement would be more communication about what is available.

Village group email preferred method.

Push emails. Email newsletter with more content. Reduce paper - reserve for those without email access.

More on website.

Keep improving website.

Encourage event planners to keep the webmaster informed so that village website is true reflection and up to date.

The Village website could have more information about events and activities being carried out by the various groups in the Village. It would also be nice to have some means of communication on the website such as a forum. Not many people know how to use the Facebook/Twitter pages and may not want their comments open to the general public.

I've never looked at Fivehead's website, I don't know why.

Advertise the fact the Village Hall has a Facebook/Twitter account.

Better use of Facebook.

Do we have a village group Facebook page?

Noticeboards/Posters/Notices

Another notice board in the village to post the above. [posted leaflets]

Larger village noticeboard outside church.

Noticeboard at the top of Butchers Hill.

Village notice board in The Crown.

As we live at the top of Fivehead, on the main road, there are no noticeboards near us, and no newsletter is delivered to us.

More info on noticeboards.

More prominent notice boards that would act as a constant reminder to village events. Too often a notice is given of an event that is often forgotten by the time the event takes place.

Parish noticeboard rarely updated with local events.

The parish noticeboard is usually a mess, covered with a lot of either out of date posters advertising current and future events, all susceptible to rain. It needs to have doors fitted to the side panels and needs to be regularly weeded. Perhaps the village website could incorporate a "what's on " page to include films etc.

Printed

Bi-monthly parish magazine would do with a face lift. It not changed its cover much over a decade. Small noticeboard at The Old Rectory is not kept up to date.

I think the Village newsletter needs a revamp.

All information pertaining to the village should be disseminated via parish magazine e.g. salient parish items, refuse collection changes, police reports, bus time changes.

Monthly newsletter.

Post/delivered to home

Send notes through people's letter box.

Generally

Just moved to village - would be helpful to have 'welcome' pack giving information.

Maybe a text message for those who wish to subscribe. Also via local schools as there are an increasing number of families with primary aged children living in the village.

Those organizing 'things' should endeavour to respond to those registering interest.

Practically it is hard to suggest where is for improvement. Parish council may agree the greatest challenge remains apathy - until 'something' goes 'wrong'!

Bank holiday changes to refuse collection (there but wrong today).

I don't go out much, so it does not matter.

Q8 – COMMUNICATION TECHNOLOGIES CONCERNS/CHANGES

Superfast Broadband

Although we are told we now have superfast broadband, it isn't evident. Whilst it is probably adequate for most people, it probably is not adequate for rural business.

Paying for superfast that isn't (BT).

The provision of Superfast Broadband did not live up to expectation and there still seems to be some room for improvement. Mobile reception is not good in large parts of the village.

We have fibre broadband and the connection keeps dropping out. i.e. 1 min dropouts about 8-12 times per day.

We have had superfast BB for almost a year. It's great when it works, but the signal is intermittent. We have spoken to our ISP and Open Reach, but they say it is the poor quality cabling that is the problem.

When it rains hard broadband drops out. I'm now on BT cable and it's still not good. Internet connection keeps dropping. I have tried 3 different providers.

Currently - today - speed is good but inconsistent.

We are not getting the speed we should.

Fast broadband to the outlying homes.

We haven't bothered with superfast.

Normal Broadband

Our broadband is 1-2MB, Vodafone reception intermittent.

Broadband in Swell is very bad and not at all acceptable in this day and age.

Better broadband.

Need improved broadband speed and mobile reception. Surprisingly worse than small hilltop village in rural Derbyshire.

Need better broadband and mobile reception.

The internet to our house is intermittent in its connectivity. Our mobile reception is poor but we don't mind that!

Broadband here is very slow and mobile reception is very poor.

Inconsistent broadband, speed limits internet usage; inconsistent mobile phone reception.

Connection to the internet is lost many times whilst working on the various devices.

Improvement to broadband needed in this area.

Mobile phone reception

A good mobile phone signal. More control over power switching, to eradicate small power cuts.

Can't have smart meter as no reception on mobile.

Better mobile phone coverage!

Mobile phone coverage in the whole area is very patchy with virtually no 3G.

Mobile phone reception is poor on most providers. Phone mast needed more locally.

Mobile phone reception is very bad. One part of the garden sometimes picks up reception/signal.

Mobile phone reception must be improved.

Improved mobile reception for most networks.

In our house, we do not get good mobile reception. Some days we get no reception. Broadband does not work well and internet cuts out most days.

Mobile phone reception, Vodafone and BT very poor. Broadband speed variable.

Mobile service providers need to collaborate to optimise reception.

Mobile phone reception is patchy there is no 4G.

More reliable signal strength.

No mobile phone signal at address.

No mobile signal is received. Would be great if this could change.

Not very good reception.

The signal is not always good on mobile phones.

The village, especially Butchers Hill, is a mobile blind spot.

We have no signal on our mobile phones but assume this is the providers issue? (EE)

4G

Definitely no superfast broadband in Swell, no indoor 3G, patchy 3G and 4G outside any improvement would be welcomed ... other areas have set up local satellite Wi-Fi for internet access?

Very poor 4G mobile phone coverage in doors.

We are only 3G (No 4G).

4G none. not available. Phone often not available- patchy (O2).

Phone reception & 4g very good on EE, but very poor on O2.

4G / 5G please.

What is 4G??? Can't get a signal for mobile at all. At last broadband which is great.

Happy with current provision

No real concerns.

Generally

A mast at centre of village.

Better service without defacing the village.

For information, Yarlington Property Group is likely to install broadband facilities in the community lounge area of St Martins soon!

There is no reason why mobile and broadband should not be better. Pressure should be put on BT etc.

More an issue with BT than the village.

Change gradually on-going!

Rubbish bins empty more often!

Q11 – UNSUITABLE CURRENT HOME ‘OTHER’ REASONS

Expensive/Inadequate heating - storage heaters as no gas in village, nowhere to put and oil tank or my property if the owner wanted to

I am moving to be close to a shop and post office as well as to give family support.

Need to move to Langport due to work, education, shopping, medical, friends visiting and reduce travelling.

St Martins close now designated officially as 'independent living' in community hubs and operated by Yarlington Property Group, since June,2014.

Q12 – ENVIRONMENT CONCERNS/CHANGE NEEDED

Rights of Way (footpaths, stiles, gates)

Better signage of Rights of Way. Legal enforcement of dog fouling and litter.

Signage on the rights of way varies between good and non-existent. It has to be wrong to charge for rubbish at the local recycling centres as it just encourages fly tipping.

Have found very poor signage of footpaths, loss of footpaths compared with OS maps, destruction of footpaths by agricultural activity, sign might indicate start of path but many seem to have been removed by farmers along length of paths.

Not interested in last 2 [tourist destination/renewable energy]. Lots of public footpaths are not completely share access. You can be walking then signage disappears-such a shame!!

1. Footpath across field at bottom of Cemetery Hill is almost impassable. 2. Increase in size and frequency of HVGs. Speeding vehicles using route through - not residents of F'head. Local tractors driven too fast. Cyclists with no bell to warn of approach.

Local farmers are too prone to obstruct footpaths and rights of way deliberately. The A378 is object is passing cars throwing out rubbish, we pick up litter but A378 is hazardous for this. There could be more community litter - picking around the area. Currently left to volunteers operating sporadically.

Enforcement of re-instatement of public footpath from T junction at bottom of Isle Abbots lane, to Isle Abbots. It was deliberately ploughed up and not re-instated properly.

Footpath up Butchers Hill to bus stop. More parking around village centre. Dog exercise area in park. More pavements throughout village.

Gates are preferable to stiles. Change of path through field down to the river from Stillbrook is difficult for walkers.

Maintenance & accessibility of footpaths/ bridleways for all users in all seasons. The footpaths/bridleways were particularly badly damaged, quite unnecessarily by inconsiderate farm traffic. Chunks of concrete partially obstructing paths not in keeping with the country aesthetics.

Footpaths and pavements are awful. There are no pavements on the main road, or anywhere to walk safely. There needs to be pavements from Greenshutters to Ganges Lane, at least on one side of the road. Make owners give a small strip of their land.

Satisfied with the conditions as they are at present. There have been some disputes with local farmers over the provision of rights of way. Put in the hands of South Somerset D.C. Village members take it upon themselves to clear litter from the roadside.

Verges/ditches/hedgerow maintenance

When hedgerows are cut, debris in the ditches is not cleared which blocks the flow of water at the next substantial rainfall causing flooding. Also, the roadside drain at the bottom of Butchers Hill is never cleared until it actually floods the road. An annual clearance of the drain in the autumn would solve the problem.

Happy with the hedge cutting but disappointed at the debris left on roads after cutting. Ditches - not kept clear enough. Pollution - bonfires in the village on five days.

Ensure drainage ditches are maintained/ cleared.

Verges cut more often-dangerous when driving.

Verges and ditches. Isle Brewers road really bad.

Top of Ganges Hill and along top road towards Taunton, grass verge needs trimming especially summer months.

Everyone, including landowners, should be made to cut hedges and keep junctions visible. My verges are the right from Taunton for people to throw their litter out when they have finished.

Don't get me started on the people who demand rights of way* over other people's property-over a common-sense alternative. *Either on foot or on horse.

The hedge at the side of my garden is awful.

Hedges are cut back too hard and unable to flower or fruit, this severely impacts on the local bird life. The hedges look very harsh and unattractive. Whoever is cutting the hedges and verges needs to assess the area first to avoid cutting wild flowers before they seed and chopping any litter into many pieces.

The importance of keeping wildlife habitats, trees, hedgerows etc. Any new builds encouraged to be eco-friendly.

Ditches/hedgerows require more maintenance. Litter on Mile Hill is an eyesore, before entering the village. Could it be cleared.

Litter/fly tipping

Fly tipping and litter is getting worse.

Constant fly tipping on main road and bus stop at Swell turning. Verges particularly ditches not maintained at swell, all water from ditches in higher swell go to a sink hole the pipe of which is now not big enough to accommodate the flow of water at certain times, causing my lower land to flood and also Swell Lane (known as Rectory Lane). Also, the council do not cut the edges frequently. In our almost semi-tropical climate, the Swell turning at the main road becomes dangerous when pulling out. Also, the lane between Swell and Fivehead needs more frequent cutting.

Litter on Top Road very visible. Generally well maintained areas-particularly MUGA and Village Playing Field.

Some fly tipping and litter on main road A378.

Dog Waste

Poo bins emptied by SSDC!!

Name and shame dog owners who fail to clean up after their dog!

Continued dog mess.

Dog faeces in Swell. Visibility at top of Butchers Hill towards Langport.

People with dogs should clear up their dog's mess - so often they don't.

Households waste recycling

Recycling to be all wheelie bins. Ditches and drains to be maintained more regularly by council.

Would be great to have tetrapaks and other plastic containers collected with recycling.

More recycling e.g. plastic juice cartons etc. More solar energy.

Please elaborate on these ambiguous questions. Not all plastic waste is recycled.

System seems inefficient and labour intensive. Positive encouragement to recycle can be done.

[Not at all satisfied]

Recycling collections have been missed on more than one occasion and I'm not aware of the local provision of renewable energy as I've had very little need to know since moving into the village.

Benches

Plenty of public footpaths but lacking benches.

Benches- as I recall there are two benches behind the village hall and one in the playground (broken). there are NO benches in the village. Litter- the sign of the times but it would be good to see street sweepers more often. Renewable energy-charging point at the village hall?

Benches - it would be good to have a bench on Langford corner for our older residents to have somewhere to rest when walking to and from the Church/pub etc. People have had concerns about attracting anti-social behaviour, but I think the need outweighs this risk. *ROW* - too many of our paths are poorly maintained by the landowners and one has been entirely removed (end of Stillbrook Lane). *Litter* - some of the routes into the Village are permanently strewn with rubbish, despite it being picked up by Villagers on a regular basis. *Recycling* - Looking forward to the changes in the near future when more items can be recycled. *Pollution* - there has been an increase in HGVs going through the Village with their diesel fumes. *Tourism* - we are never included in any Council tourism publications as we are on the boundary. We could do with more information/leaflets in the pub, Stable and Village Hall. *Recharging points* - although this mode of transport is in its infancy in this area, it would be an incentive for people to visit Fivehead and a boost for our local businesses.

Appeal of Fivehead as a tourist destination

More could be done to promote the village as a place for cyclists to visit - e.g. a pictorial map such as the Fivehead parish map by Anne Forward and Bill Mead could be the basis for an information board in the centre of the village.

The community needs to get more involved in promoting the village. [Not at all satisfied]

Can Fivehead be classed as a tourist destination?

Open spaces

Open spaces - is this playing fields, farmers land, RSPB? *Verges* - impossible to answer: each of these is the responsibility of different people and quality varies greatly. *Litter/fly tipping* - prevalence?! removal?! *Pollution* - what's this about? Sewage? *The appeal of Fivehead as a tourist destination* - not understood. *Renewable energy* - wind turbines? tidal barriers? *Rights of way* - answer above is no criticism of the parish party team who are forced to deal with unhelpful landowners, water retaining clay soil. Why are bridleways excluded from this survey? We do not want to lose any more open spaces.

Renewable energy local provision

Renewable energy, not an immediate concern, but, as the technology improves, will become more widespread.

Provisions for electric vehicles is not necessary in village but rapid charging should be available in Taunton.

Pollution in village centre

Light pollution by the church-very energy consuming, spoils the night sky, bad for birds.

Generally

Street lighting needed and NO parking outside and on the corner of the Stable coffee shop!!!

Speeding in Butcher's Hill.

Lack of a shop: but the crown does well, limited.

Sad that we have no post office (even if a counter in local pub - particularly as banks close)!!

Some of the lanes could be cleaned up of mud from farming activity.

This former sheltered housing development has become more insular in aspect. Here, independent living has, perhaps become 'isolated living' Group main board is aware of my concerns in respect of the range of resident circumstance. My comments are twofold: As a member of a small 'select committee advising Yarlinton Property group on policy and practice. Formally active in generating funds for community enhancement via the village playing field facilities.

Q13 – other locations

Within 10 mile radius

Fivehead Church (6)

Fivehead - Work, visits, leisure, church

Fivehead - church. visiting family and friends usually further away

Fivehead - leisure and visiting family and friends

Fivehead - Work

Isle Abbots - visits

Pitney - Leisure

10-20 mile radius

Ilminster - Shopping (5)

Ilminster- shopping visiting family and leisure

Ilminster, education

Ilminster, shopping and leisure

Ilminster. work, shopping, visiting, church

Ilminster-medical needs

Ilminster and West Monkton

Ilminster

Highham - work

Highham - leisure

Bishops Lydeard - work

Hambridge - Education

Hatch Beauchamp, work and visiting family and friends

Montacute (voluntary work)

West Camel - leisure

Winsham

Over 20 mile radius

Somerton – Church (2)

Somerton - Leisure

Somerton shopping

Somerton -visiting family and friends

Somerton -Work, church

Exeter (2)

Chard - Work

Chard – family visits

Chard

Cardiff - visits and leisure

Crewkerne - Work

Exmoor, Leisure

Kilve - work

London - family/friends, football, shopping, club

Uffculme - work

Wellington – family visits

Weston-super-Mare – family visits

Other UK locations

Quantocks/ Local beaches

Hills and moors - leisure

Q14 – BARRIERS TO REACHING DESTINATIONS/AMENITIES AND IMPROVEMENTS SOUGHT

Buses

A bus to Taunton Hospital from Fivehead.

The 55 and 54 Bus meant there was a bus service every 1/2 hour. This stopped in October. The service into Taunton is poor and should start as early as the one to Yeovil.

Bus service is terrible and getting worse. Bus to Street discontinued limiting college choices for students and students already at colleges in Street.

A bus service to Street and Wells that we do not have to change at Somerton.

Bus service to Street, Glastonbury, Wells. Direct bus to Ilminster.

When family are here, bus service is changeable and lack of provision on Sunday to get back to Somerton/Yeovil. We use the bus and hope its service will be maintained at the current level.

A bus service that would accommodate going into Taunton for an evening meal / drinks i.e. a later service would be useful as the cost of a taxi home is affordable.

Late evening buses.

Buses running later and over weekend.

More frequent buses. Affordable taxi.

Cheaper public bus services to surrounding areas.

I won't be able to drive forever. Not enough public transport to visit family without a car. Late trains and buses back from Bristol. The rest is medical.

Nothing at present, buses in the future.

Nothing, as we have own cars. Stop the buses blocking major highways and build pull offs for bus stops.

Pavements/Pedestrians

Not safe to walk to bus stop.

A footpath along the A378 between the top of Langford Lane and the RSPB reserve at Swell. Walking along this road is not for the faint hearted and there is plenty of room on the south side of the road for a decent width of pavement. Better facilities for cyclists particularly crossing the A358 to access Taunton and the Blackdown Hills, there is only one underpass. Better awareness of cyclists on the lanes surrounding the village.

Road improvements

Junction 25.

Improving A358.

Traffic congestion at junction 25 on M5.

Repair to road accessing Fivehead from Wrantage. Note that school buses use the approach in Winter during term time.

Too many speed limits.

Rail

No station at Langport. Railway line to Langport and a station there.

Other

When we get too old to drive we won't be able to live in Fivehead.

No issues at the moment but lack of car would alter situation.

More awareness of travelling services like library and fish man. We would use these if we knew more about their visits. School pickups of Curry Rivel/Hambridge.

Above not applicable to us. Subsidised petrol for rural communities, plus provision of charging facilities for hybrid or electric vehicles.

Cannot be bothered to drive! No car tax charge, no insurance charge. Diesel to be free to people who work 80+ hours a week!

New Car.

Wings? - or a regenerate backbone!

No problems accessing transport

My daughter takes me to surgery and shopping and visiting friends.

No problem!! Car available.

I am lucky enough to still be a driver I have no problems.

Have no problems.

Nothing to improve as I drive.

Q15 - COMMUNITY SAFETY CONCERNS

Traffic speed, volume & HGVs

Speeding up Ganges and Butchers Hill.

Butchers Hill, Ganges Hill. *[traffic speed]*

Traffic calming on Butchers Hill and on A378.

Butcher's Hill needs speed bumps.

Butcher's Hill. speed of traffic!

Speeds on Butcher's Hill into village from Steelworks area at knocking off time-Speed traps needed. Speeding cyclists without giving warnings - education needed.

Speed of traffic coming down Butchers Hill. Dogs not on leads on the roads.

Butchers Hill: traffic comes down very fast at night. I suspect nothing can be done.

Some of the vehicles travelling up and down Butchers Hill Lane travel at quite high speeds. This results in noise and the squealing of brakes as they avoid other cars off the entrance to Orchard Rise.

Amount of large vehicles using Butcher's Hill. Speed of vehicles on Butcher's Hill.

Speeding Butchers Hill. Car parking Butchers Hill

On a regular basis people are driving far too fast not just top main road however in the village Ganges Hill, Ganges Close and Butcher's Hill, 20 mph speed limit to be enforced along with SpeedWatch.

Some people drive very fast, Ganges Hill - speed bumps needed?

Traffic speed in lanes (e.g. Ganges Hill) are a safety concern.

Traffic speeds in village, Top Rd, Butcher's Hill, Stowey Rd.

Miller's Orchard is like a race track at certain times of the day. Drivers are driving much faster than the 30mph limit including large agricultural vehicles.

Speeding through the village centre.

Speed of traffic through village can sometimes be high. Maybe friendly signage i.e. "Free range children" could be installed?

Traffic through the village is increasing in volume and speed. Size of Lorries!! Increase in cold calling is of concern for elderly/vulnerable. should Neighbourhood Watch be extended throughout the village? Community SpeedWatch seems to have declined.

Speeding and heavy traffic is a great danger for all the children living here.

Traffic speed. Cold calling.

Traffic speed. 40mph limit from 30 limit to RSPB Swell Wood? Bring back old beat bobby! Solve most problems! Unfortunately money not available! Less pen pushing!!

The traffic speed is a nightmare. Unless a speed camera is placed on the main road, the 30mph speed limit is pointless. People drive at 50/60mph past our house most days. We have nearly been killed walking along the main road. Cars have nearly smashed into our car when we have to come out of a concealed entrance on a blind bend. The lack of pavements mean it is only a matter of time before someone is killed. Community SpeedWatch is ineffective as far as I have seen.

Extreme concerns over speeding on main road A378, majority of cars do not adhere to 30mph limit and many get aggressive when you adhere to the limit.

Don't think the speed limit on the main road should be 30mph - 40 is good for that main road.

The traffic restriction on the A378 at Fivehead is not kept to by most vehicles, perhaps 40mph would have been more appropriate on this stretch of road under the circumstances.

The 30mph limit on the main road was a misuse of public money.

Keep speed limits down by man with gun. (speed)

We need new road signs at either end of Hazeltree Lane (runs behind the Old Manse and out to the Isle Brewers road), stating, "Unsuitable for HGV" or similar. Also need a similar sign at the bottom of Ganges Hill at the junction in front of the Church; there is one at the top of Ganges Hill.

Community SpeedWatch

I'm not aware of Community Speed Watch in village currently.

I don't think Speed Watch is still active.

Do we still have Community Speed Watch?

I have never seen anyone from the Community Speed watch in the village. 7.30am-8.15am needs surveilling for this.

What SpeedWatch?

Neighbourhood Watch

Neighbourhood Watch was useful now no longer in operation, would be happy to be part of that again (and horse watch). Sizeable traffic increase on single track roads with blind bends destination Langford, (including services) Highways voiced their concern as unsuitable prior to planning to change from B&B to 'with rooms' but planning approved anyway.

Not aware of a Neighbourhood Watch, but we do "look after" each other's houses on our estate.

We could do with a more active NHW, if only to reassure people that there is very little/no crime in the Village. CSW - I was not aware we had one? Would be useful to gather evidence of excess/inappropriate speed.

Unaware there was a Neighbourhood Watch. Speed Watch should be within the village not on the top road.

Am not sure about Neighbourhood Watch arrangements.

Is there a Neighbourhood Watch in Fivehead?

Know nothing about Neighbourhood Watch! is there one? Does Community SpeedWatch still exist? Traffic speed on Ganges Hill and Butcher's Hill is a concern. If 'Glendale' is developed there will inevitably be traffic problems on Butcher's Hill which is not suitable for more traffic.

Never hear anything from Neighbourhood Watch.

Wasn't aware there was an active Neighbourhood Watch scheme.

Is there a Neighbourhood Watch?

Cold calling

Cold calling is mainly Jehovah witnesses. No Neighbourhood Watch (officially) at the top of Butcher's Hill, but operates unofficially as we look after each other's houses.

Establish a Cold Calling Zone. Reinvigorate Neighbourhood Watch - one rep per road; post details on website and social media. Improve signage to stop HGVs on Ganges Hill and smaller lanes.

Other concerns/suggestions

Parking of cars on pavement along The Globe and Stowey Road. Cars do come out of The Globe and there is no clear view without sketching your neck to see if anything is coming! Especially no9 and 10 The Globe!

Car parking on corner of Millers Orchard / The Globe. Car parking outside Stable coffee shop.

Regular police in the village.

Reintroducing the police report in the parish magazine i.e. these topics.

Cycles - no respect for people walking.

Village Hall in the dark when youths gather.

Children to be educated not to throw rubbish into verges - sweet wrappers and cans.

Q17 – INCREASING PARTICIPATION IN SPORTS ACTIVITIES/TIMES

Activities

Activity encourage formation of sports clubs to use facilities at playing field.

We are retired and regular dog walkers and tennis players, but don't use the MUGA, which I suspect is underused. Needs a sports/tennis club to get it going. Could the Playing Field Committee try and set up such an organisation?

We could do with an adult gym outside, near the children's play area.

Classes aimed at a younger clientele - Zumba, adult dance classes, aerobics etc. Evening classes best as me work.

Exercise classes for elderly etc.

More of a mixed range of exercise classes, for all abilities, especially 7pm onwards.

Dancing classes might be nice.

Already 'do' sport that doesn't require a village hall. Pilates was fully booked on the day I had available. Would use if line dancing or any other dance class available.

Taster session on range of activities e.g. table tennis, outdoor gym.

Village Walking Club.

Times

Evenings and weekends.

Type of fitness activities provided in evening.

Working parent: therefore more evening or weekend activities would help e.g. Pilates class/yoga. Is there a cricket or tennis club? Could be fun! Cricket nets- we would use them. I would love to play tennis more, but don't always have someone to play with.

First thing in the morning.

I enjoy the walking group, but I work fulltime and they only walk mid-week in the summer. Winter and weekend walks would be lovely. But I am moving so my comments don't count.

Barriers to engagement & suggested solutions

I would use the MUGA more if held a key. Would it be possible to issue keys for a yearly charge?

A group of us play badminton weekly (when not overbooked). We find the lighting/colour of walls very bad for seeing the shuttlecock. Also heating is permanently on, which is quite uncomfortable after an hour.

Not much on and the class I do attend on a Saturday morning is often cancelled as someone tells the teacher that the hall is required by someone else. This is crazy!

When hall has been booked in advance and secretary has double booked hall for longer events.

Excellent facilities at village hall but at present unaware how to access tennis and badminton facilities or if there are group activities around these sports or if families can access facilities.

Online booking service - e.g. tennis court. Outdoor gym and all-weather jogging circuit on Playing Field.

Depends on time of year. For the children- a safer route to cycle to the park.

More pavements to make walking safer.

Not experienced any of the sporting or physical activities since moving to the village, not really aware of what is available.

Generally

I use Nuffield Health sports centre as I use the swimming pool for aqua aerobics (Taunton). Play golf at Long Sutton.

Use Taunton Holiday Inn, pool and gym.

Our household hobbies are mainly walking the dog, running and cycling which we find the area perfect for.

Motivation! New to area-still at research stage.

A new body would help!!

Time machine.

Nothing we walk.

None, don't do sport at all.

Q19 – FACILITIES - 2 NEEDING MOST IMPROVEMENT (ordered by number of comments made shown in parentheses and then alphabetically)

All of these are important for village life.

Crown Pub

Crown Inn. (17)

Crown Inn needs more support from the village.

Use of village pub more support.

More LOCAL support for the Crown Public House.

We like The Crown! But it could be so much more successful and we would really like it to be.

The Crown - the pub is old and tired, the food is not great. The Village needs to understand that in order for it to sell, it needs to show a profit. It would be a great shame if it closed. I'm not sure how to get this message across!

Crown - become a community hub with more events; refurbished decor; reduced menu focussing on local produce; coffee mornings; better shop facilities; mobile post office service.

Crown public house. Two meals there and we were only people in bar!

Crown pub- more friendly atmosphere and facilities for children (beer garden etc) which I know is beyond their control.

The pub - it would then be more important to us.

Defibrillator

Defibrillator. (9)

Defibrillator in the village.

Defibrillator could be used in pay phone box.

Defibrillator-provided enough people trained to use it.

Defibrillator and instructions how to use.

The village should have a defibrillator. Reasons given by the Parish Council in the past are erroneous.

Defibrillator - we are not aware of there being one in the village.

But where is the defibrillator?

Village Hall

Village Hall. (5)

Village Hall needs Wi-Fi.

Village Hall - WIFI availability.

A coat of paint, but not white - in the Village Hall.

Village Hall, access to high areas, to safety rig and decorate.

Village Hall more use.

Village Hall probably requires a lot of maintenance.

Acoustics in Village Hall are poor. Microphone system is appalling.

How about a BBQ outside village hall on area behind for people to go and BBQ as and when.

Older people - support

Support for older people. (7)

Young families - support

Support for young families. (4)

Support for young families and young people. We need to encourage more families to move into the village in Fivehead.

Support for young families/first time home buyers to promote village life for future generations.

Children's play area

Children's play area. (3)

Possibly the children's play area as it is due for refurbishment.

Matting around see-saw in playground.

Play area - a few items suitable for older children.

Sports clubs and societies

Sports Clubs and Societies. (2)

Sports. (2)

We need more sports clubs and societies, if people are prepared to organise them.

Young people - support

More for young people.

Support for young people. (2)

Young people.

Churches

Church. (3)

Playing field and MUGA

Playing fields

Playing Fields - They are well maintained, but not well used. The football team uses them during the Winter, which is a good source of revenue (however, none of the team resides in Fivehead), and they are used for the Summer fete. It is a large expense to maintain them, while the Villagers gain little use from them. It would be good to have a cinder/tarmac (flat surface) path around the edge for people to use to exercise and I see no reason why people couldn't use this to exercise their dogs on a lead. We already have a poo bin installed. We could also do with restarting the cricket team and maybe introducing new sports such as walking football.

Stable coffee shop

Café - if it could be slightly bigger. But appreciate their difficulty. We tend to go to Living Pretty for a café experience.

Drop the word community from poster for Stable coffee shop, it sounds like it is for villagers only.

Youth club

Youth club. (2)

Langford Restaurant/Rooms

Social evening eating out is always enjoyable and even more special when at The Langford, fabulous place!

Generally

Village shop.

Not listed above but greatest improvement needs to be to a village shop. Village Hall could perhaps also be used better - as a shop or learning centre perhaps.

A shop would be very useful on occasions.

A shop! The former post office is a great miss.

The Post Office and shop which was always busy and the heart of the village where people met and 'touched base'. It was a blow to village life, difficult to see how that can now be replaced. The coffee shop is a brave start.

Need to bring village shop back. Cannot compare social and commercial interests.

They are all fine for the amount we use them.

Quite happy with all.

Leave it as is.

Support of local hospitality businesses.

I live alone and have no family which is why I haven't ticketed many boxes.

Too new to comment.

Don't know.

Q21 – MOST VALUED ASPECTS – FIVEHEAD

A friendly community and living in the country.

A friendly village, excellent Parish Council, an unspoilt rural area. Let's keep it that way.

A quiet and normally clean village.

A sense of community. Caring neighbourhood. Friendly people. What a proper English village should be. Choice of activities for residents of all ages-if they join in they will be rewarded.

A very friendly village with many activities to take part in or support.

Access to the countryside.

Access to the countryside. Community events.

Beautiful countryside, just far enough away from urban areas. Friendly residents, when they socialise! It's a good size for a community.

Beautiful village and friendly neighbours. The surrounding countryside.

Being in a village environment.

Being in the countryside.

Being off the main road with little traffic. I am approaching the stage where transport may provide difficulties.

Being quiet.

Clean air, beautiful location, peaceful.

Community and facilities - cafe, pub, Village Hall being in the countryside near lots of nice footpaths and green fields.

Community spirit of living in a village; green spaces.

Community spirit, which appears to have degenerated in the sixteen years of my village experience, especially after shop/ P.O closure.

Community, location etc.

Community, wildlife, great local area.

Country living but a vibrant community.

Countryside around us. Crown Inn, Village Hall.

Easy access to bridal paths/open countryside/ other villages/ Village Hall. Sense of community.

Easy almost care-free lifestyle. Everyone seems to get on well with one another.

Feel safe, surrounded by good neighbours and a peaceful atmosphere, beautiful countryside and clear air.

Friendliness, church community caring community safe, clean and tidy.

Friendliness.

Friendly community and beautiful countryside.

Friendly neighbours and village community which respects privacy of others.

Friendly neighbours, country walks.

Friendly neighbours. Community bus.

Friendly quiet village.

Friendly, rural, within easy reach of local amenities and major shopping centre and reasonably quiet.

Generally, a friendly, supportive community. Beautiful environment.

Good neighbours. Tranquillity. Pleasant Environment.

Having visited various countries there is nothing live coming 'home' to Fivehead, Says it all!!

I like living in the quiet rural atmosphere of the village. I still miss the village shop as a meeting point but the 'Crown' tries to fill that gap.

I live in a wonderful friendly neighbourhood, where I know all my neighbours this is invaluable in this day and age.

It's nice and quiet.

Its "village" way of life.

Its location: - easy to get to other places. The people: - I know and have grown up with.

Its rural situation - picturesque outlook, village amenities, friendliness, nearness to local towns and regular bus service.

Largely crime free and tranquil environment in reasonably close proximity to a town.

Living in a small-ish village with a friendly community.

Living in retired accommodation St Martins Close. Going to Baptist church every Sunday (to meet people). Going down the Crown pub (to meet people). Having a garage in Fivehead.

Living in the countryside in a small, quiet village & the strong community spirit that engenders. Also value the Crown Inn in providing basic supplies in the absence of a proper shop.

My good friends and neighbours.

Near to the countryside. Lovely walks. Near to local shops. Accessible to the motorway. Friendly people, community spirit.

Network of known people.

Nice friendly quiet village.

No street lighting. Fairly clean. Mainly quiet. Good footpaths.

No street lights so we can look at the night sky without light pollution.

Open countryside. No streetlights.

Peace and quiet - friendly people - great walking and cycling and countryside.

Peace and quiet after city life.

Peace and quiet and good neighbours.

Peace and quiet and the beautiful views. And most important the friendliness and people's kindness. When I first came to Fivehead I used to help out quite a lot sadly now I am too old and disabled.

Peace and quiet, good footpaths and playground.

Peace and quiet. (8)

Peace and quiet. Access to open country. Langford Manor.

peace and quiet. The friendliness of villagers.

Peace and quiet-not swamped with tourists.

Peace and tranquillity of village life. We are very lucky to have walks, coffee shop, church, Manor, B and B.

Peace. Size. Church community. Playground and MUGA. Footpaths. Langford. Fivehead. The B&B. Garden centre. the newsletter.

Peaceful and friendly.

Peaceful, green area.

Peaceful village with lovely places to take a walk near to where we live. no need to get in the car to enjoy the countryside. Friendly people. Sports facilities on our doorstep and plenty of events /activities organised by the village.

Peaceful village. Quietness. Generally welcoming place. Good Village Hall. Having a pub is very important; want it to thrive. Location of village to motorway/rail connections is good.

Peaceful, rural nature of village with a perceived like minded community around us, but close to Taunton and wider south west.

Peaceful, rural, accessibility to footpaths and bridleways meeting fellow walkers and riders. Community/friends / feeling safe. Nature reserve RSPB.

Personal safety.

Pleasant and friendly community. Accessible to places we like to travel to, being on a bus route.

Quiet rural life.

Quiet, friendly, countryside.

Quiet.

Quiet/ pace of life/ rural environment.

Rural area. Access to good road.

Rural environment.

rural location and footpath network, local facilities such as the pub, Village Hall.

Rural location, relatively un-spoilt. Mixed friendly village, with some young families.

Rural village life.

Small local community with a church, pub and Village Hall. Set in beautiful countryside.

Small population allowing positive community spirit to develop.

Small village in convenient location.

Space, countryside views, quiet, not overpopulated.

Surrounding countryside. Village with a pub. Church. Access to main road/motorway.

The community and the rural setting.

The countryside, view, peace and quiet when dogs are not barking, relaxed way of life.

The friendliness. People tend to help each other.

The neighbourliness of the people.

The night sky- no street lights. A varied range of committees. The village Pub. The Stable café.
Good friends

The open and safe countryside. The play equipment for our children.

The peace and quiet with good neighbours.

The peace and quiet.

The peace and tranquillity, apart from note 2 below. [Helicopter noise]

The peace and tranquillity.

The peace, lovely walks. Community spirit, good friends.

The scents in the air, especially at night. Lovely people. wonderful walks. Peace and quiet.

The view, easy access to surrounding Towns, cities and villages.

The wonderful scenery around us and views. The village people.

Think the coffee shop is great but could be put to more use - a few basic provisions and a Post Office counter perhaps twice a week!

Views and neighbours.

Village has very pleasant aspects and people are friendly.

Village life and a sense of belonging.
Village life and community spirit.
Village life and the countryside. Fantastic community spirit and great way of life, LOVE IT!
Village life.
Village location.
We have lovely neighbours that all look out for each other, village life and community.

Q22 – LEAST VALUES ASPECTS – FIVEHEAD

Facilities

No shop, school, local centre etc.
No shop. Post office.
No village shop.
No Village shop. Random signs for events/information left up too long.
Lack of a proper shop! Pub does its best; compare shop/P.O in Curry Mallet which is excellent!
Also a post office would be good. Bus service is poor' no buses on Sunday and last bus from Taunton is very early (6pm ish) Local taxi fares extortionate.
Loss of village shop / P.O.
Miss not having a shop - but sadly that is the same in most villages.
No shop or P.O.
The lack of a shop/post office.
The loss of the proper village shop and post office and the failure to take the opportunity of creating a community shop.
The loss of the shop and post office and heavy traffic going through the village.
We miss the village shop as run by Lynn and Jean. Bus services could be improved - reliability particularly - and come down into the village for those less able to walk up the hill?
We need a village shop.
Loss of post office- shop. Uncontrolled barking dogs. Traffic speed. Vehicle speed including tractors.
The pub.
The pub in its present state. No shop.
The pub is quite damaging to our social cohesion as it's not a good experience to visit. Many of the activities conducted in the Village Hall are filled by non-residents and the Stable is small and associated with the Chapel, which can put people off.
Traffic drives past our house on Butcher's Hill like it's the M5 traffic does not stick to the 30mph limit on the main road need speed cameras.
Very sorry to say this but we don't go to the pub as much as we thought we would. The skittle alley is great.
Pub - although if better food we would go there more.
The increased traffic caused by Langford and oversized farm traffic.

Traffic – volume, speed, HGV's, road maintenance and signage

Traffic.

Cars and lorries go too fast through the village

Fast vehicles (including agricultural vehicles).

Heavy traffic through village centre. Parking by the war memorial.

Outside speed limit!! Litter on main road!!

The amount and speed of traffic in Butcher's Hill.

The amount of traffic using Butcher's Hill for access to every village for miles around.

The number of HGV in the village. The fact that only about 15% of the residents participate in village life. We need to get the other 85% involved.

The speed of traffic along country lanes.

The traffic from Isle Brewers and Isle Abbots up Butcher's Hill to main road.

Tractors speeding through the village.

30mph speed limit in the top road (original 40mph was fine).

Introduction of 30mph speed limit. Preoccupation of parish magazine with dog poo.

Increased speed of vehicles. Dog mess. Incessant yapping dogs.

The lack of signposts to help HGV drivers find Isle Moor Works and Isle Brewers trading estate and dog fouling!!

Village signpost removed? Do we live in Swell?

Public transport

Transport for young people to reach other places is really poor. Not many young families want to live here. The pub is a bit unappealing. It's a shame we lost the shop.

Poor public transport.

Lack of services like buses as my children will soon be old enough to use them alone. Lack of opportunities for families to buy houses in the village.

Limited public transport and expensive taxi costs.

Costly public transport to Taunton

Hourly bus service.

Having to climb the hill in order to use the public transport but I don't see how this could be improved.

Community

Not a sufficiently mixed age community. We need more families with children. Lack of decent pub

Due to people's lifestyle changes, ours included i.e. working longer hours, I feel the village closeness has faded.

Lack of cohesive community.

Weekend homes. Residents who make little or no effort to join in community activities.

Very clicky village.

Dogs

Dogs leaving their mess and the noise they make. The playing field should be for the children to play on not or dogs to mess in. Ban dogs from play areas.

Barking dogs, dog owners not cleaning up poo/lack of consideration for others. Mobile phone reception.

Too many dogs with inconsiderate owners.

Dog poo.

New developments

Proposed development of Glendale spoiling the bird life and song!

Pressure on green space and applications for un-needed development.

The expanding development of the traveller site in the edge of the village without planning permission.

The fact that the parish council and SSDC allow 'travellers/gypsies' to flout all planning laws but throw out perfectly reasonable bona-fide planning apprehensions without due considerations.

Reliance on car

Being such a distance from Taunton - we have to drive to reach most facilities and the pub could be improved.

Need a car to get anywhere, but you would have to accept this if you live in a village like this. There could be a need for a well-run shop (debateable).

Nothing so far! But do realise that transport is essential-an issue for rural villages everywhere. Transport and communication.

The need to travel to access most things.

Mobile/Broadband

None really although poor mobile reception is a minor problem.

Poor internet and poor access to countryside through poor signage and maintenance of local footpath network.

Rubbish broadband facility. The busy top road.

Parking

Inconsiderate parking. A central car park would help

Inconsiderate street parking.

Litter/fly-tipping

The amount of litter in the hedgerows.

Other

1. The occasional flooding of Rectory Lane. 2. Helicopter noise. Curry Mallet, sometime ago appeared to have stopped them flying over the village. Now they fly directly over swell. if they moved their flight path to Merryfield by a couple of hundred yards they would be high over open land. Question : why don't they?

Helicopters.

Noise.

Very little although I do feel the Village Hall and Playing Field's Management Committees could be more adventurous and proactive in promoting events and facilities.

Most activities take place during the day. I work fulltime and find the evenings lonely (I'm rubbish at short mat bowls).

Bonfires, especially on sunny days.

Church outside spotlights spoiling the night sky. Ugly village hall.

Pavements and lighting.

Some of the village houses let down the rest of the village!

Trouble with badgers turning out food bins and digging up gardens.

The lack of communication.

Selfish apathy!

None

Can't think of any....

Can't think of one

Very hard to think of anything negative.

I can't answer this as I value all things in different ways.

Nothing.

None.

On outskirts so not in main village to know exactly.

N/A.

ADDITIONAL COMMENTS ATTACHED TO SURVEY

It will be very interesting to see the results.

Most people have moved here because they liked the environment of a small village. It would be a shame to change to a suburban sprawl in the name of progress. Some people like living on a large housing complex such as Curry Rivel, others prefer a small town such as Langport. It would be better if this freedom of choice remained and Fivehead remained as it is.

No more house, homes needed. if I'd wanted to live in a large community I wouldn't have moved to Fivehead.

Community oil scheme seems to have lapsed?

No community support needed at the moment but all very important.

Need more information about parish emergency Plan.

Q20. A&B [Parish Emergency Plan] - As appropriate, if practicable in the various circumstances.

Unfortunately not even classified as a walking wounded these days